

HOSPITALS

1. DRINKING WATER:(A maximum of 10 points can be earned in this section)

1.1 Treatment Provided to raw water:

- i) Whether R.O. system provided:
 - a. Yes
 - b. No
- ii) Frequency of servicing of R.O. System:
 - a) Quarterly basis
 - b) Six monthly
 - c) Annually
 - d) Never

1.2 Storage of raw water:

- i) Overhead tanks/ water tanks provided or not:
 - a. Yes
 - b. No
- ii) Frequency of cleaning of overhead tanks:
 - a) Six monthly
 - b) Annually
 - c) Once in two years
 - d) Never
- iii) Whether the overhead tanks covered or not.
 - a. Yes
 - b. No

2. SANITATION: (A maximum of 20 points can be earned in this section)

2.1 Toilets:

- i) Whether separate toilets provided for both male and female
 - a. Yes
 - b. No
- ii) Whether special toilets provided for Divyang or Persons with Disabilities:
 - a. Yes
 - b. No
- iii) Cleaning frequency:
 - a) After 4 hours
 - b) After 8 hours
 - c) Once in a day
 - d) Once in a week
- iii) Use of disinfectant :
 - a) After 4 hours
 - b) After 8 hours
 - c) Once in a day
 - d) Once in a week

- e) Never
- iv) Provision of hand washing with soap etc. for use by common public :
 - a. Yes
 - b. No
- v) Bins provided for disposal of sanitary napkins :
 - a. Yes
 - b. No
- vi) Smell / general aesthetics:
 - a) Very Good
 - b) Good
 - c) Average
 - d) Below average
- vii) Whether any disposal facility provided for disposal of domestic effluent:
 - a) Septic Tanks
 - b) Sewage Treatment Plant
 - c) Directly into Sewer.
 - d) Into soakage pits
- viii) Whether any protocol for hand washing and cleanliness is displayed for common public:
 - a. Yes
 - b. No

3. WASTE MANAGEMENT:(A maximum of 30 points can be earned in this section)

3.1 Municipal Solid Waste:

- i) Segregation of solid waste into bio-degradable waste and non-bio-degradable waste:
 - a. Yes
 - b. No
- ii) Provision of different colour coded dust bins:
 - a. Yes
 - b. No
- iii) Method of disposal of waste:
 - a) Lifted by JITF
 - b) Dumped on a nearby collection site
 - c) Burnt
 - d) Thrown outside
- iv) Re-cycling of solid waste plastic / furniture / construction material / any other:
 - a. Yes
 - b. No

If yes, then briefly describe: (Additional sheet may be appended incase of shortage of space):

- v) Whether any compost pit provided for bio-degradable waste inside the premises:
 - a. Yes
 - b. No

3.2 Bio-Medical Waste:

- i) Segregation as per Bio Medical Waste Rules (BMW), 2016:
 - a. Yes
 - b. No
- ii) Lifting of BMW Waste:
 - a. Agreement made with M/s Medicare (Common BMW treatment Facility)
 - b. No agreement and BMW is dumped on a nearby site
- iii) Storage Facility with adequate lock & key provision and perforated floors:
 - a. Yes
 - b. No
- iv) Availability of bins:
 - a. In every Ward
 - b. In some wards:Name the Wards
 - c. None
- v) Treatment of liquid effluent generated from laboratory / operation theatre :
 - a. With 10 % sodium hypochlorite solution
 - b. Directly discharged into sewer
- vi) If bed capacity > 50, whether effluent treatment plant provided or not :
 - a. Yes
 - b. No
- vii) If ETP provided, whether maintained properly:
 - a. Yes
 - b. No

4. STAFF:(A maximum of 10 points can be earned in this section)

- i) Protective equipment's i.e.gloves, masks etc provided: 2 marks
 - a. Yes
 - b. No

If yes then name the protective equipments provided:
- ii) Housekeeping timetable:
 - a. Yes
 - b. No
- iii) Budget for cleanliness:
 - a. Yes
 - b. No
- iv) Training schedule for cleanliness and hygiene:
 - a. Yes
 - b. No
- v) Nodal officers for cleanliness:
 - a. Yes
 - b. No

5. CANTEEN:(A maximum of 5 points can be earned in this segment)

- i) Storage of Raw material like food grains including rice, wheat, spices, vegetables and dairy products:
- a) In Tins
 - b) In jute bags
 - c) In plastic bags
 - d) In open
- ii) Cleanliness of Storage containers:
- a. Yes
 - b. No
- iii) Pest control frequency:
- a) Weekly basis
 - b) Monthly basis
 - c) Once in 6 months
 - d) Once in a year
 - e) Never
- iv) Canteen Staff hygiene
- i) whether nails are cut and clean
 - a. Yes
 - b. No
 - ii) Whether soap and water provided for hand washing of staff
 - a. Yes
 - b. No
 - iii) Whether any rules have been put up regarding hygiene practices to be followed before preparation of consumable items:
 - a. Yes
 - b. No
- v) Cooking space:
- i) Whether separate room provided:
 - a. Yes
 - b. No
 - ii) Whether covered or not:
 - a. Yes
 - b. No

6. INFRASTRUCTURE:(A maximum of 10 points can be earned in this segment)

- 6.1 Sterilisation of rooms:
- a. Yes
 - b. No
- 6.2 Condition of building / ward:
- a. Good
 - b. Bad
- 6.3 Laundry of bed sheets:
- a. Yes
 - b. No

- 6.4 Frequency of change of bed sheets in case of occupancy:
- a. Everyday
 - b. Every alternate day
 - c. Less than twice in a week
- 6.5 Presence of stray animals inside the building:
- a. Yes
 - b. No
- 6.6 Catchment area of 50 metres under direct observation
- i) whether hospital waste is disposed off or not:
 - a. Yes
 - b. No
 - ii) whether complaint escalated regarding waste in 50 meters to competent authority in case waste is generated and disposed by persons other than hospital :
 - a. Yes
 - b. No

7. ECO FRIENDLINESS &AESTHETICS : (A maximum of 10 points can be earned in this segment)

- 7.1 Greenery
- i) Provision of green belt:
 - a. Along the boundary wall and gardens
 - b. Only gardens
 - c. No Plantation at all.
 - ii) Maintenance of green belt:
 - a. Unkempt
 - b. Well maintained
 - iii) Whether fresh water or recycled water is used for irrigation
 - a. Fresh Water
 - b. Treated waste water
 - c. Untreated Waste Water
- 7.2 Whether any provision of rain water harvesting:
- a. Yes
 - b. No
- 7.3 Use of renewable energy like Solar Energy:
- a. Yes
 - b. No
- 7.4 Walls of wards / receptions whether any information displayed on Hygeine and Cleanliness:
- 7.5 Any other innovative practice :

8. USER FEEDBACK/AWARENESS: (A maximum of 5 points can be earned in this segment)

- i) Direct observation: Patients /relatives feed back:

- ii) Use of Swachhata App or Account on App:
 - a. Yes
 - b. No

- iii) Suggestion box regarding cleanliness:
 - a. Yes
 - b. No